

Suzanne joined Drake Online and Continuing Education in 2019 after having worked in undergraduate admission at Drake since 2012. As CRM Specialist, she manages DOCE's use of Drake's admission CRM (Slate) for online program applications, including – but not limited to – data imports, reporting, and communications. As a member of Drake's Slate Graduate User Group, Suzanne also serves as a resource for graduate Slate users across campus and enjoys working with colleagues to expand and improve the use of Slate at the graduate level. Suzanne enjoys sightings of Griff II (Drake's live mascot), cheering on the Drake women's basketball team, and patronizing restaurants in the Drake neighborhood. She holds a B.A. in Music, a B.S. in Psychology, and an M.A. in Student Development in Postsecondary Education from The University of Iowa.